

## Bedside Manner

## The Art of Caring

Bedside manner is one of the most important factors contributing to a positive client experience. When members of the care tream are more engaged with their clients and demonstrate strong empathy through active listening and developing a positive relationship, we may better understand what the client needs are and how to meet them.

A good bedside manner requires more than just natural ability, it requires applying learned skills that put clients at ease and promotes a trusting relationship.



Pay Attention



Show Empathy



Be Honest



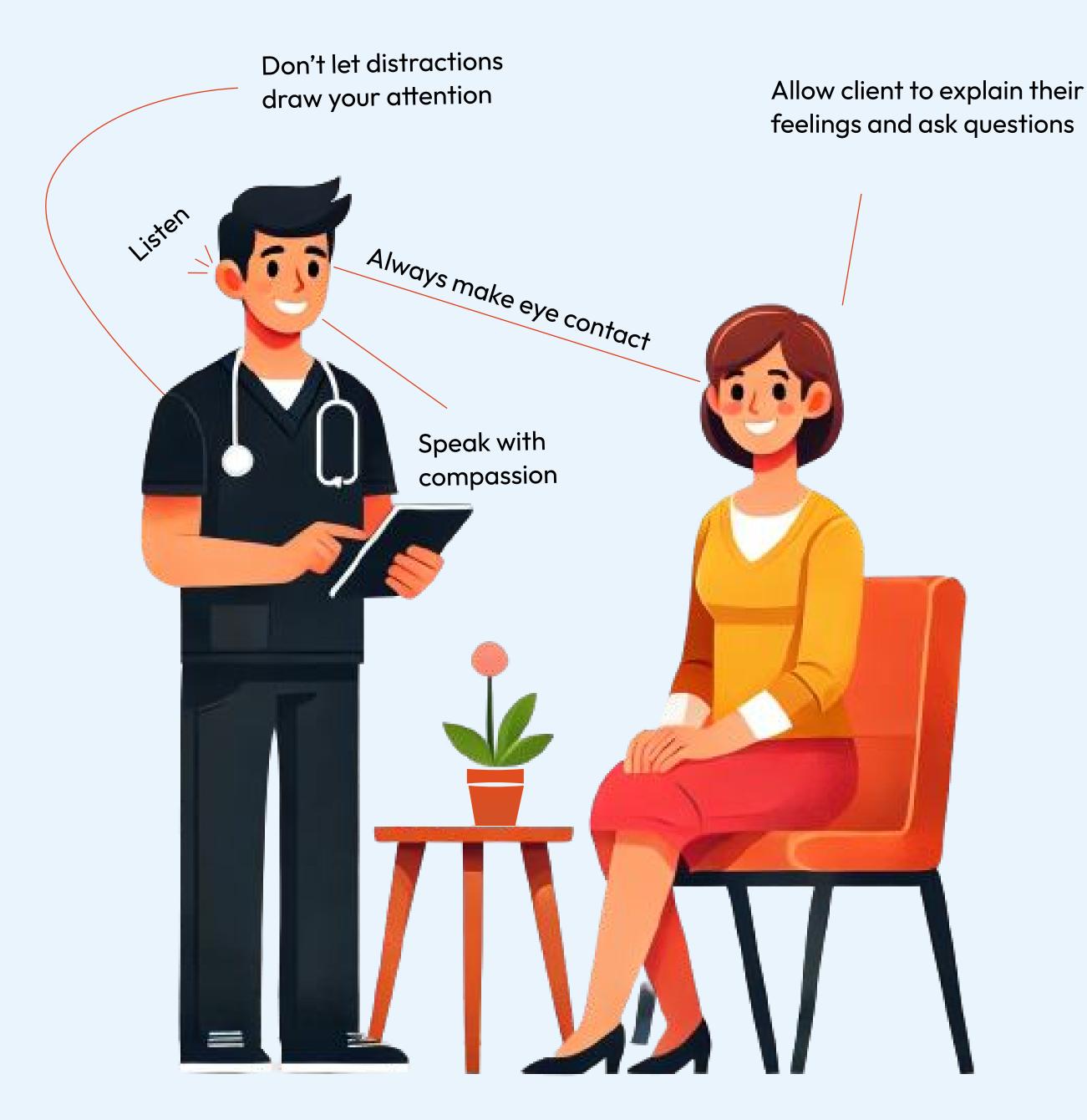
Address Them by Name



Dont Judge



Engage and Educate



Showing respect for the client and their humanity, making the client feel valued and respected are key to a good bedside manner